注意事項：

1. 本試題共八題，配分共 100 分。
2. 請標明大題、子題編號作答，不必抄題。
3. 全部答案均須在答案卷之答案欄內作答，否則不予計分。

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1) (15%) Please describe how Web services work.

2) (15%) Contemporary information systems have severely challenged existing law and social practices that protect private intellectual property. Please identify the three different legal traditions that protect intellectual property rights.

3) (10%) What is the difference between a logical and a physical view of data? Please explain.

4) (15%) Please explain the main steps in the system development life cycle methodology.

5) (15%) What issues are important when selecting servers for e-business applications? Please explain.

6) (10%) Please distinguish between operational and analytical customer relationship management.

7) (10%) Please compare Bluetooth and Wi-Fi.

8) (10%) What is the difference between application software and system software? Please explain.